



Catholic
Social Services

ANNUAL REPORT | FISCAL YEAR 2025



Compassion in Action



Serving Our Community In New Ways

In Fiscal Year 2025, our community came together to serve our neighbors in new and meaningful ways, doing the hard work to create lasting change.

Throughout the year, we worked side by side with our community to meet urgent and emerging needs. Some of this work was familiar to us and our supporters—like helping 283 new arrivals resettle and build new lives through Refugee Assistance and Immigration Services (RAIS), or providing safe nights of sleep to 2,272 people through Brother Francis Shelter, Clare House, and Complex Care. Other efforts

were responsive and urgent, such as our management of the E. 56th Avenue Shelter when it became clear we were best positioned to step in and serve. And some initiatives were truly transformational, including the development of our Behavioral Health Services program, designed to help clients overcome complex challenges and achieve lasting stability.

Proud of our Catholic identity and rooted in our belief in the dignity of every human being, Catholic Social Services continues to meet the needs of our neighbors and to live up to our reputation as one of the

preeminent social service providers in Alaska.

Through each new obstacle, shift, and client success story, our volunteers and supporters were there with us every step of the way. We could not do this work without their unwavering dedication, the steadfast support of the Archdiocese of Anchorage, and the collaboration of our partners in the many parishes, churches, businesses, and groups that invest in this mission. Thank you for joining us in Fiscal Year 2025 and sharing in the work of building a community where every person can thrive.



Pope Leo XIV



Andrew Bellisario, CM
Archbishop



Kirsten Schultz
Board President



Steven Hartford
Executive Director

BOARD OF TRUSTEES

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Community Member

Our Mission:
The mission of Catholic Social Services is to promote the physical, spiritual and mental welfare of persons in need in the community.

DELIVERING SERVICES ACROSS NUMEROUS PROGRAMS

- 3rd Avenue Resource & Navigation Center
- Alaska Office for Refugees
- Behavioral Health Services
- Brother Francis Shelter
- Clare House
- Complex Care
- Family Disability Services
- St. Francis House Food Pantry
- Refugee Assistance & Immigration Services
- Supportive Services for Veteran Families

Catholic Social Services addresses 4 key areas of need:





NEW DEVELOPMENTS

Growing, Adapting, and Serving for 60 Years

When we began in 1966, Anchorage was a small city of just 35,000 people. Today, our community is more than ten times that size, rich in diversity and culture, with neighbors from every nation and background. As our city has grown, Catholic Social Services has grown alongside it. For 60 years, we've adapted to meet the evolving needs of our community. With each new challenge has come new programs, new partnerships, and new team members dedicated to serving our neighbors.



Changing Spaces

While we cherished our longtime home on E. 20th Ave., it became clear in recent years that we had outgrown it. We're excited to now be operating from a new office at 4600 Debarr Rd. that allows us to continue expanding our impact.

Fresh Vision

2026 also marks an exciting leadership transition. We are pleased to welcome Steve Hartford of Ketchikan as our new executive director. His vision, energy, and deep commitment to others will help guide Catholic Social Services into its next chapter.

New Programs

Part of our renewed focus has included reorganizing our programs to strengthen collaboration and improve the client experience. This includes the launch of our Behavioral Health Services division, which provides clinical support onsite to help our clients make long-term beneficial changes in their lives.

Same Catholic Social Services

As we look ahead, we remain committed to growing with our community, adapting to new challenges, and serving with compassion, dignity, and hope.



PROGRAM SPOTLIGHTS

3rd Avenue Resource & Navigation Center

Catholic Social Services opened the 3rd Avenue Resource & Navigation Center (3RNC) in 2023, a place for adults experiencing homelessness to access a full range of services. Along with CSS staff, our partner service providers work alongside us and share the facility to provide a single access point for as many needs as possible, from short-term help like a shower or a charged phone to long-term engagement like case management and employment support.



3,668 guests visited 3RNC in Fiscal Year 2025

50% of visitors accessed Navigation Services

Behavioral Health Services



In 2025, Catholic Social Services brought Homeless Family Services and Supportive Family Services together under our new Behavioral Health Services division to provide our clients with a full range of expanded support services, from housing case management to clinical counseling. By embedding Behavioral Health Services directly into our shelters, individuals and families can more easily access services that help them successfully transition out of homelessness and reduce their likelihood of returning.

366 guests received Behavioral Health Services, including assessments, case management, and psychotherapy

SHORT-TERM:
BASIC NEEDS

To be safe and healthy, every person needs to start with the basics: a warm place to sleep, food to eat, and access to essential care. In Fiscal Year 2025, we met our neighbors with a helping hand to cover their basic needs and start them on their path to permanent stability.



Meeting basic needs...

St. Francis House Food Pantry distributed 767,978 pounds of donated food to 4,775 families in our community, ensuring everyone has access to the food they need to grow and thrive.

...providing safe shelter...

Clare House provided a safe place to live, learn, and grow for 237 kids, including 94 kids under the age of 5.



...and creating access to advanced services.

With the launch Behavioral Health Services, guests at Brother Francis Shelter now have onsite access to case management and clinical counseling.



CASE STUDY:

Helping our neighbors rebuild, one piece at a time

For Robert, your support guided him through each step of the process and opened new doors.

When Robert first came to the 3RNC, he didn't have a safe place to sleep, a job, or a reliable way to get around town—all major obstacles to getting back on his feet.

Robert worked with a navigator to cover the basics first: an open bed at the Rescue Mission, and a bus pass so he could keep coming to 3RNC to continue putting the pieces in place.

Over the next several months, Robert worked hard, coming to 3RNC more than 60 times to connect with navigators and service providers, and to have encouraging and supportive conversations with staff.

Through his efforts, Robert was able to secure healthcare coverage and SNAP benefits to make sure he had reliable access to food. With a Lifeline phone, he continued his journey with

case management, vocational rehab and workforce development, putting the pieces of self-sufficiency in place, one by one.

With your help, Robert landed a job, secured housing, and is living independently. Even so, he made time to stop by 3RNC for a visit with staff and to share how valuable this community of support and encouragement was on his journey to permanent stability.



Celebrate Opportunity

Daniel arrived in Alaska with a trailer, food service expertise, and a dream of cooking for others. While he worked out plans for running his own food truck, Brother Francis Shelter gave Daniel a safe place to stay, and he used that time to help serve food at the shelter, create a business plan, and even find a local partner.



MID-TERM:

HOUSING & INCOME

With basic needs met, housing and income are the building blocks of permanent stability. In Fiscal Year 2025, case management services and partner providers helped clients lay the groundwork for brighter futures.



Helping clients find stable housing...

Housing case managers worked with 731 households to find safe and stable accommodation as they work toward a stable future.

...access available resources...

Supportive Services for Veteran Families worked with 330 veterans to help them secure their full entitled benefits from Veterans Affairs, seek employment, and housing.



...and providing the means to generate income

The Grow Local, Give Local campaign produced \$17,391 of income for refugees and 4,600 pounds of fresh produce distributed to our neighbors in need, at no cost.



CASE STUDY:

Expanding income opportunities for new neighbors

You help our new neighbors get plugged in, employed, and engaged in our local economy.

With your help, new arrivals resettled through RAIS strengthen Alaska's workforce. In Fiscal Year 2025, more than 700 recently resettled workers brought more than 40 skillsets to our local economy, particularly in education, healthcare, food service, and construction.

In every situation, whether a Ukrainian grandfather running a gift shop or a Afghan mother working at Fresh

International Gardens, our community of support makes it possible.

The volunteers who set up apartments help our new arrivals get on their feet as quickly as possible, ready to learn and find work. Family mentors help clients improve their English, learn to navigate in a new culture, and find employment opportunities. And our childcare volunteers give working mothers the

capacity to participate in Fresh International Gardens, where they earn supplemental income and gain valuable job experience so they can move onward and upward when they're ready.

Thanks to you, RAIS clients make hundreds of new job placements per year, setting them up for self-sufficiency and success in the future.



Celebrate Stability

Violet and her son needed a safe place to live and support for his disability. While visiting the 3rd Avenue Resource & Navigation Center, Violet worked with a navigator who helped her connect with public assistance, land a job, get help for her son, and ultimately find safe and supportive housing for them both.



ONGOING:

HEALTH SUPPORT

Access to needed care can make all the difference between stability and crisis. In Fiscal Year 2025, we connected our clients with resources and healthcare access points to give them every opportunity to successfully cultivate and maintain permanent stability.



Improving healthcare access for our neighbors through education...

369 clients worked with clinicians in Behavioral Health Services, learning how to overcome obstacles in their lives that are preventing permanent stability.

...and providing medically supportive environments...

Brother Francis Shelter's Medical Respite program provided safe shelter for 101 guests recovering from recent medical emergencies.



...to help clients achieve sustainable long-term success.

Complex Care provided 27,992 nights of stay to guests with complex or chronic medical conditions, ensuring they had a safe place to manage their health needs while pursuing permanent housing solutions.



CASE STUDY:

Creating environments for positive change

When you support our neighbors, you create opportunities for growth and the chance for them to share that help with others.

“Sidney” arrived at Complex Care with a condition that badly impaired his vision. With limited eyesight, he was struggling to take care of himself and his environment. Both staff and guests could see that for his own wellbeing and the wellbeing of the community, Sidney would need some extra help.

Although Sidney was resistant to special consideration at

first, Complex Care staff provided consistent and compassionate support each day, helping him with his laundry and cleaning up his living space, ensuring he could move around safely and practice good hygiene.

Over time, Sidney grew more accepting of the support and even showed gratitude. When another guest noticed the good progress Sidney

was making, he started going out of his way to help Sidney too, creating a collaborative and mutually uplifting atmosphere for everyone as they work to recover and get back on their feet.

Thanks to our community of support, we’re creating a healthy and uplifting environment together for our neighbors, no matter the complexity of their needs.



Celebrate Recovery

John shared excitement over his cancer going into remission while staying at Complex Care. Since 2022, Complex Care has provided a safe place for neighbors like John, experiencing homelessness while also managing complex medical situations.



LONG-TERM:

SOCIAL & EMOTIONAL WELLBEING

Long-term services support our neighbors' social and emotional health by creating positive experiences and making community connections. In Fiscal Year 2025, well-developed social and emotional wellbeing created the foundation for success for our clients as contributing members of our community.



Uplifting clients by giving what we have...

Donors bought hundreds of personalized Christmas gifts and gave them to client families through the Helping Holidays program, ensuring that every child's Christmas can be special, no matter their family circumstances.

...building supportive relationships...

Clare House's annual Shop with a Cop program connected kids and moms at Clare House with members of the Anchorage Police Department to build positive relationships in our community.



...and advocating for our community.

Hundreds of Anchorage residents joined us for the 2025 Build Belonging conference to show their support for our refugee community, write advocacy letters, and meet and learn from their new neighbors.



CASE STUDY:

Gathering together to recognize the endurance of our community

Our supporters provided one of the most important human needs to our Afghan refugee community: to be seen, heard, and valued.

Afghan refugees, resettled through RAIS, had the chance to see their home and culture represented in the Anchorage International Film Festival in *Champions of the Golden Valley*. The documentary film followed Afghan ski coach Alishah Farhang, including his life in Bamyan, Afghanistan and his journey as a refugee after the country's collapse in 2021.

For members of our Afghan community, it was a powerful experience to see their language and culture represented on the screen in the company of their fellow Alaskans. At the end of the screening, the film's producer, Katie Stjernholm, honored the courage and resilience of everyone from Afghanistan.

Film director Ben Sturgulewski and Alishah

himself were also in attendance, and they graciously joined RAIS clients for a luncheon of kabuli pulao, Afghanistan's national dish, to connect and share.

A special thank you goes out to Ben, Katie, and Alishah for sharing their time, and to J&L Properties for sponsoring the cost of the tickets and the luncheon.




Celebrate Achievement

After losing their family business in Ukraine, Ihor, his son Vlad, and their family have found new opportunities in Alaska. Ihor worked with Catholic Social Services helping other new arrivals in the RAIS program, and Vlad won the title of Microsoft Office Specialist Alaska state champion at only 16 years old.

OUR IMPACT

JULY 2024 - JUNE 2025

In Fiscal Year 2025, Catholic Social Services helped **17,122 people** by providing...



Basic Needs

Emergency shelter for **2,272 people** through our multiple shelter locations

Emergency food support for **13,953 people.**



Housing & Stable Income

Case management for **330 veterans** and their families.

Successful housing for **396 individuals.**


PHYSICAL, SPIRITUAL, & MENTAL WELFARE



Social & Emotional Wellbeing

Direct care for **42 individuals with disabilities** and their families.

Cultural support and community connection for **1,280 RAIS clients** in transition.



Health Support

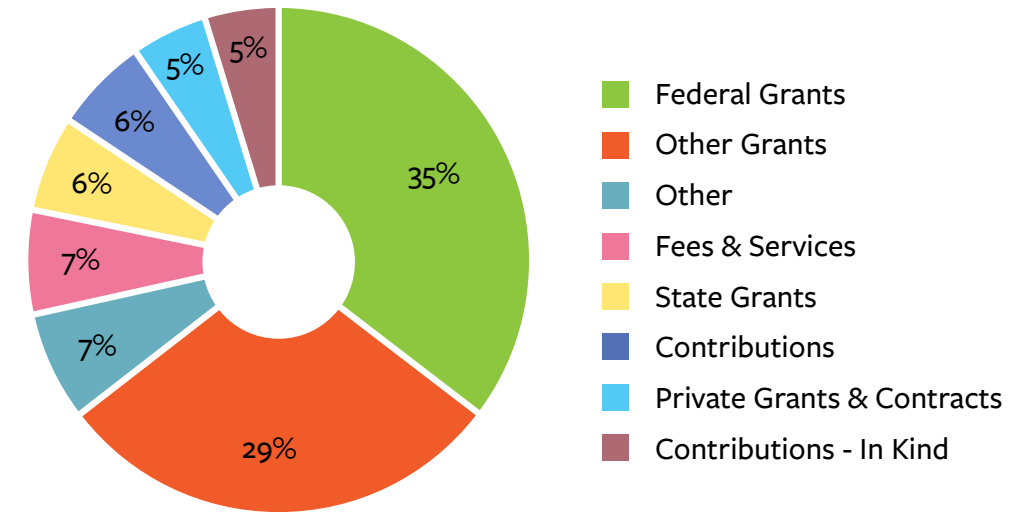
Clinical support through behavioral health services for **366 people.**

Medically supportive environments for **402 people** at Complex Care and Medical Respite.

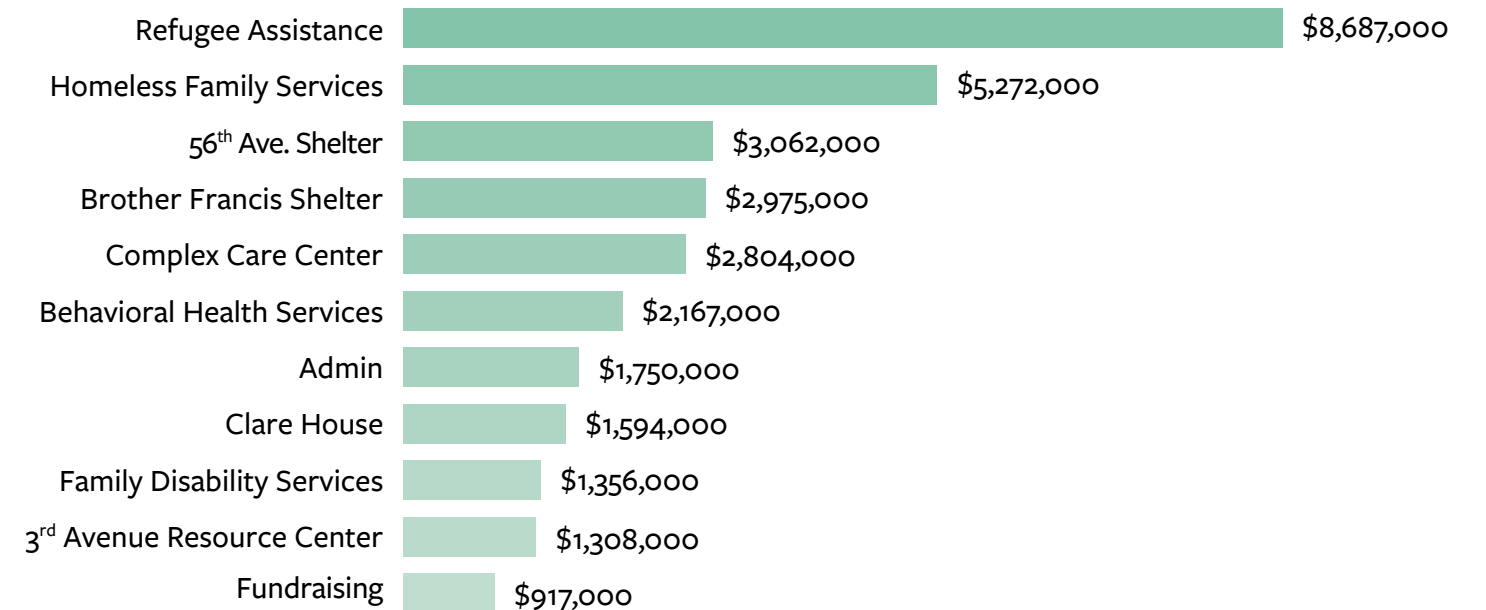
FINANCIAL REPORT

JULY 2024 - JUNE 2025

SOURCE OF FUNDS



USE OF FUNDS





Catholic Social Services is a collective effort of **1,800+ donors** and **1,300+ volunteers**, working together to serve our community.

Our community of individual supporters:

The work of Catholic Social Services is made possible by the generosity of individuals throughout our community. Each year, hundreds of people support our mission through financial contributions, recurring gifts, and in-kind donations that help meet the needs of our neighbors.

100+ recurring donors

800+ in-kind donors

1,600+ individual donors

Over 60% of all charitable contributions in FY25 were from individuals

Organizational Partners:

We sincerely thank the businesses, corporations, and foundations that made significant contributions in Fiscal Year 2025. Their partnership helps sustain critical programs and expand services for those we serve.

Alaska Emergency
Medicine Associates
Alyeska Pipeline
Service Co.
American Heart
Association
Anchorage Community
Land Trust
Barney & Rachel Gottstein
Charitable Foundation
Bishop's Attic No. 2
Richard L. & Diane M.
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Catholic Charities USA

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Saltchuk Resources Inc.
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The Alaska Community
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The Catholic Foundation
of Alaska
The Seattle Foundation
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