

RAIS Giving Guide for In-Kind Donations

Thank you for your interest in donating to the Refugee Assistance Immigration Services program. As a potential donor, you are part of a population of committed Anchorage community members who strive to support refugees resettling in our community. In order to keep our donation process smooth, efficient, and effective we have created a Giving Guide to best meet the needs of our clients as well as our supporters.

We seek donations that not only meet the physical needs of our clients, but also provide dignity and confidence as they transition to life in America and begin their new lives here. To achieve these goals, we provide clean and durable winter wear and household items.

This Giving Guide aims to simply outline RAIS' processes for receiving and accepting donations to help best serve our clients!



How to Get Started:

1. If you are interested in donating items to RAIS, please check if the item is listed on the *RAIS Wish List* found here: <https://www.cssalaska.org/rais-wish-list/>

Consulting our *RAIS Wish List* ensures that client needs are met quickly and effectively.

2. Contact the Donations Coordinator at RAIS to arrange delivery:
Nicholas Leone
nleone@cssalaska.org

907-339-0488 Ext. 1

DOs for Donating to RAIS

DO only donate to RAIS what is on our Wish List found on our website:

<https://www.cssalaska.org/rais-wish-list>

You can also find Wish List items on Amazon: <http://a.co/iwIGSBR>

DO only donate winter gear that is lightly used, clean, durable, and functional.

DO only donate household items that are lightly used, clean, and functional.

DO contact a RAIS donations coordinator to discuss drop off.

DO drop off items that are pre-washed **and inspected by you** to verify cleanliness. For winter wear items, RAIS does **not** have an onsite washer or dryer.

***If any donated winter gear needs to be washed, we would require the help of volunteers to clean the clothes. Therefore it is important that all donations are washed before they arrive to the office.**

DO check for quality and consider:

Would this keep me warm in winter?

Is this item clean?

Is this item in a condition that it is ready to be immediately given to clients?

Donation Drives

If you are interested in coordinating a donation drive among members of your community, please contact the current Donations Coordinator at RAIS: nleone@cssalaska.org

Please confirm a donation drive is needed and that RAIS can accommodate any surplus. Check the CSS website for [current donation drive needs](#).

Please know what you are dropping off:

If you are collecting clothing items or any other donations from others, please personally verify what has been given to you to bring to RAIS.

Ex. If someone in your donation drive gives you bags of winter clothes to bring to RAIS, please check the bags to make sure the clothes are appropriate and **clean** as directed above.

Please do not leave donations in the RAIS waiting room and instead give donations directly to a staff member.

It's hard to say "no thank you," but we graciously cannot accept:

- Non-essential items (baskets, knick-knacks, craft items unless specified, decorations, etc.)
- Clothing except for winter wear
- Books except for children's books, books for English learners, and dictionaries.

It's not you, it's us! We simply do not have the capacity to collect these items while assisting the immediate needs of our clients. These items may better serve these other local programs.

Your donation items aren't on our wishlist?

Help Aid Partner Programs!

Brother Francis Shelter

Men's and Women's Clothes
1021 E 3rd Ave, Anchorage, AK 99501

Clare House

Women's items, clothes, toiletries
4110 Spenard Rd, Anchorage, AK 99517

Goodwill

3838 Old Seward Hwy, Anchorage, AK
99503

Thank you for your support of
refugee assistance in Alaska.

We look forward to partnering
with you to make Anchorage a
welcoming community for all!