

# HOPE, RESILIENCE AND MOVING FORWARD

2019  
ANNUAL REPORT



Catholic  
Social Services

# THE PATH FORWARD

Looking back on fiscal year 2019, we celebrate great successes on our journey to help provide permanent stability for the vulnerable people we serve in our community. At Catholic Social Services, we provide multiple layers of programs, from basic services that assure that all people have safe shelter and food, all the way to supportive long-term services to assure permanent stability for adults and families. In the last fiscal year more than 325 households were moved into safe housing and put on the road to permanent stability. That is more than 800 people who are no longer in need of basic safety net services, but are instead climbing the ladder to self-sufficiency and stability. Moving forward, we want to expand upon our past success and create a blueprint for the future. It will take all of us.

At Catholic Social Services, the work is possible because of our dedicated staff who have spent countless hours working with our neighbors in need in our community. It is also possible because of our donors, volunteers and supporters who understand that it takes all of us to enact meaningful change. Our agency is truly the living embodiment of community engagement. By supporting one another in tough times we ensure a stable future for all. The support of this community is what has brought about this success, and each family moved to housing is an outcome of that support.

We are only just beginning though. By building on past success and learning from one another as a community, we are moving forward on making sure every person in Anchorage has access to the tools and support they need to chart their path to permanent stability. The Catholic Social Services Blue Print lays out a plan of action to transition our clients to permanent stability through housing, employment and wellbeing as well as community connection. We are committed to this vision of the future, and as circumstances change in our community, we will remain steadfast in our focus on assisting the vulnerable, that their basic needs are met and that they have the opportunity to transition to stability and long terms success.

## OUR GUIDING PRINCIPLES



*Lisa Aquino*  
Lisa Aquino CEO



*Michael Fredricks*  
Michael Fredricks Board Chair

## With your support during FY 2019, we provided:



**MEALS**  
**69,815**



**HOUSING FOR**  
**800 individuals**  
**350 families**



**NIGHTS**  
**OF STAY**  
**85,779**

### BOARD OF TRUSTEES

- Michael Fredericks, Board Chair- SALT, LLC
- Mark Fineman – Cook Inlet Housing Authority
- John Conway – Eklutna Construction
- Fr. Scott Medlock – St. Elizabeth Ann Seton Parish
- Kirsten Schultz – Providence Health & Services
- Stormy Jarvis – Regal North
- Gerard Diemer – Wells Fargo
- Jeff Baird – Rasmuson Foundation
- Walter Williams - ASRC
- Anchala Klein – BP
- Lisa Bruner – ConocoPhillips
- Christian Muntean – Vantage Consulting
- Elaine Kroll – First National Bank of Alaska

### CONNECT WITH US

[www.cssalaska.org](http://www.cssalaska.org)

[info@cssalaska.org](mailto:info@cssalaska.org)

(907) 222-7300

Find us on social media @CSSAlaska

**“Because of you,  
we are building  
the foundations of  
a strong community.”**

# STORIES OF HOPE, RESILIENCE AND MOVING FORWARD



BFS provided safe shelter to **2,708** men and women without a home



**65** families received **24,080** hours of family directed respite care services through FDS



**89%** of the **1,320** individuals who worked with a HFS case manager found housing within 90 days of entering our program



**1,896** people received help and care through PSAS and 10 infants were placed into loving homes. **95%** reported that the services were a positive impact on their lives



RAIS welcomed and resettled 24 new arrivals to our community. **91%** of refugees retained employment after 3 months



SFHFP distributed **734,923** lbs of food to **14,332** our shoppers and 96% said they had a healthier diet because of SFHFP



**316** women and children stayed at CH

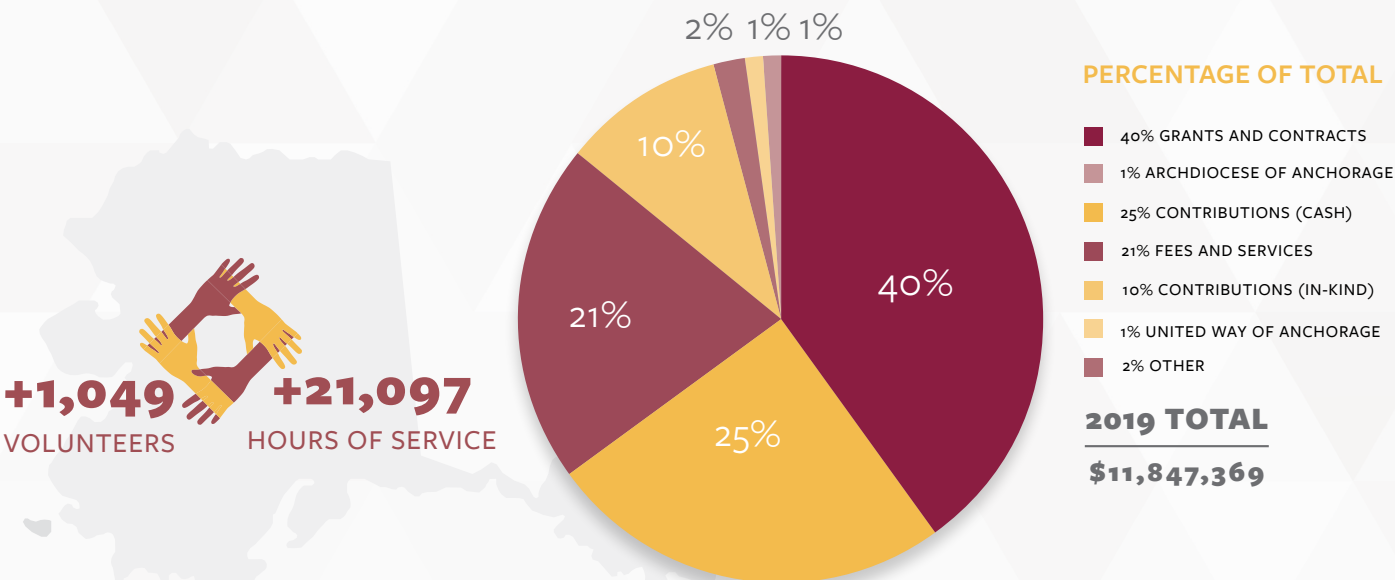


# ANNUAL FINANCIAL REPORT

Revenues **11,847,369**  
Expenses **11,810,646**

FISCAL YEAR JULY 18-JUNE 19

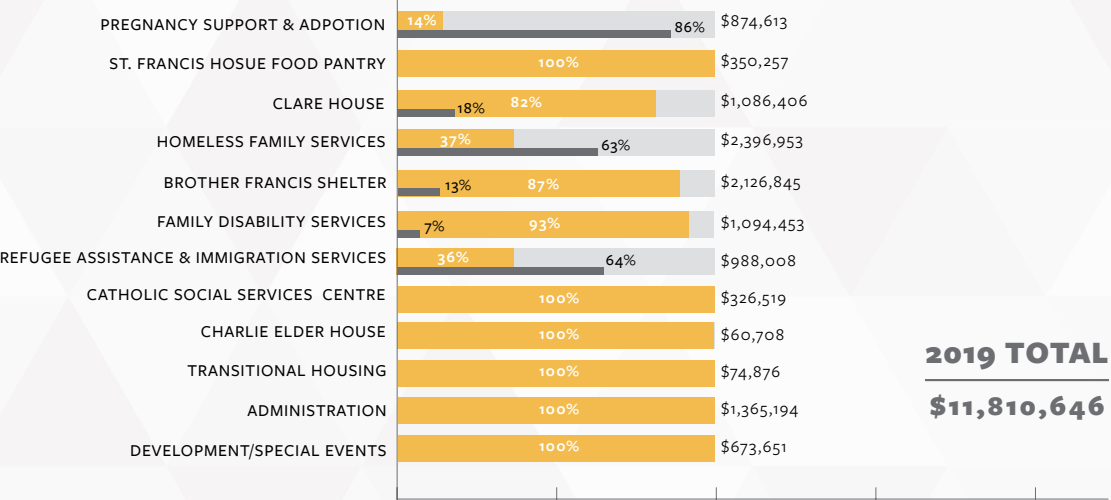
## SOURCE OF FUNDS



**+1,049** VOLUNTEERS  
**+21,097** HOURS OF SERVICE

FISCAL YEAR JULY 18-JUNE 19

## USES OF FUNDS (BY PROGRAM)



## PERCENTAGE OF TOTAL

PERCENTAGE FUNDED BY GOVERNMENT GRANTS  
PERCENTAGE FUNDED BY COMMUNITY (DONATIONS AND FEE FOR SERVICE)

ENDING NET ASSETS: \$14,315,347



CSS Alaska is one of the largest social service agencies in Alaska. It was incorporated in 1966 as a registered 501(c)3 nonprofit corporation. CSS is the social service arm of the Archdiocese of Anchorage, serving, engaging and employing people of all faiths.

# PLANNING FOR THE FUTURE

At only 18 years old, James\* was experiencing homelessness. His mother had recently passed away and he was couch surfing most nights.

After a few months of working with Faith, his Catholic Social Services case manager, James had a plan: to become a carpenter. This would give him a steady, reliable career path.

In order to apply for a carpentry apprenticeship program, James needed a high school degree, driver's license and his birth certificate - all of which he didn't have. Navigating the legal system, as a teenager, to track down these items can be overwhelming.

With Faith's help and community support, he was able to complete the necessary paperwork for his birth certificate, he passed his driving test on the first try, and was able to complete school and earn his diploma in less than two months!

A short time later, he was accepted into the carpentry apprenticeship program.

James' work ethic, coupled with resources provided by Catholic Social Services and the Path to Independence program, have equipped him with what is needed for him to achieve his dream of being a carpenter and reach permanent stability.

We congratulate James on his graduation and are excited to see where life leads him!



# CHANGING HIS FUTURE PATH

Peter\* credits the support of his Catholic Social Services Case Manager Angela to helping him find stable income, housing and eventually earn custody of his children.

Angela and Peter worked together to find solutions for Peter's challenges. With some disabilities, life can be harder for him.

With Angela's help, and Peter's hard work, he was able to move from transitional to permanent housing that he could afford.

From there, they worked on getting steady income from his job and found daycare solutions for his young children. All of this came together, and Peter was able to find success. This stability in Peter's life helped him receive custody of his children. In January 2020, he transitioned out of CSS support.

Angela and her fellow case managers work to keep families together during the most difficult moments of their lives. They help parents to find stability for their entire family.

Congratulations, Peter and Angela. You both are an inspiration!

**"All the darkness in the world cannot extinguish the light of a single candle"**

**St. Francis Assis**

# STORIES OF HOPE

\*Client Name Changed for Privacy

\*Client Name Changed for Privacy



# THANK YOU

Catholic Social Services recognizes our generous corporate and foundation donors of \$5,000 or more.

Alaska Emergency Medicine Association  
Alaska Mental Health Trust  
Alaska National Insurance Co.  
Anchorage Elks Lodge #2868  
Anchorage Home Builders Association  
Ann G Jache & Leonard M Smiley  
Arctic Entries  
Barbara and Wayne Pichon  
Bering Straits Native Corporation  
Bishop's Attic II  
BP  
Brenda Itta-lee  
ConocoPhillips Alaska, Inc.  
Dave Pfeifer  
David and Sherry Grenier  
David Delaney  
Diane Thompson  
Dominic F. Gospodor Estate  
Ed and Cathryn Rasmuson  
Edward and Gina Dubuisson  
Ernest A. Hamm Jr.  
GCI Communication Corp.  
Greg and Joan Mattson  
Howard and Dorothy Lazar  
James and Gereldene Deagen  
Jeanne Anderson  
Jennifer Abernathy  
John & Magdalena Yordy  
John and Heather Estabrook, Jr.  
John and Jane Hall  
John and Lisa Cookson  
John P. McManamin  
Katherine Gottlieb  
Kimberlee A Colbo  
Larry and Wendi Partusch  
Larry McCain

Lawrence and Vivian Wood  
Lottie M. Michael  
Mariann and Raymond Petersen  
Marie's Beauty Supply and Salon  
Marsha and Steven Foy  
Mary Ellen Segelhorst  
Mathew and Stacey Heilala  
Matthew Zukowski  
Michael Davidson  
Monica M. Anderson  
Nancy R. Munro  
Partusch Plumbing & Heating  
Patrick and Christine Gilmore  
Patrick J Lappin  
Patti McGuire and Greg Romack  
Peter and Shelly Jensen  
Plein Air Painters  
Providence Foundation  
Providence Health & Social Services  
Rasmuson Foundation  
Robert and Stacia Gillam  
Robert Scher and Kerry Reardon  
Silicon Valley Community Foundation  
St. Elizabeth Ann Seton Parish  
St. Patrick's Parish  
Steven and Judy Dobson  
The Alaska Community Foundation  
The Carr Foundation, Inc.  
The Halcro Family Foundation  
Thomas and Cathleen Miller  
Thomas and Sheila Barrett  
Wells Fargo Foundation  
William and Elizabeth Saltonstall  
William and Janel Ryan

## IN HONOR OF

Catholic Social Services recognizes our community supporters for whom a generous donation was made in their honor.

Amy Sears  
Ben Westley  
Clark and Rene Sorenson  
David and Margaret Heatwole  
David Schlosser  
Diane Fleming  
Donald Briskey Family  
Dr. Kay Kolb O'Grady  
Emily Kloc  
Gloria Jean Palmer  
Good Friends Who Have Passed  
Helene Cartwright  
Jean Tousignant  
June Pausback

Katie Elliott Nelson  
Madelon Blum  
Marjorie Dittrich  
Martha Cope  
Marvin Robertson  
Patrick Lappin II  
Pauline Valovcin  
Peter DeStefano  
Robert A Larson  
Savannah Aguilar  
Sr. Arlene Boyd  
Tom Briskey Family



Catholic  
**Social Services**  
[www.cssalaska.org](http://www.cssalaska.org)