



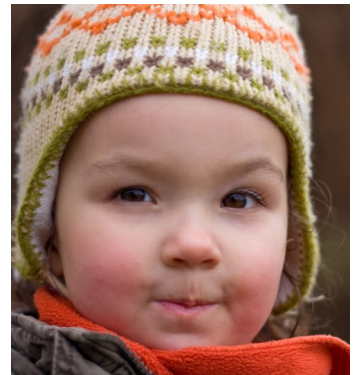
Catholic Social Services

cssalaska.org

CSS Facts • Fiscal Year 2018 • July 2017 – June 2018

For over 50 years, Catholic Social Services (CSS) has provided a family of services to support the most vulnerable in Anchorage. CSS provides shelter, meals, employment assistance, and medical care to those experiencing homelessness, lends assistance to children and their families, helps immigrants and refugees adjust to life in Alaska, and serves people with disabilities.

CSS operates 8 multi-faceted programs, including 2 emergency shelters, a home for teen boys, a food pantry, case management services, an adoption and pregnancy support program, services for individuals with disabilities, and a refugee resettlement and immigration program. **During Fiscal Year (FY) 2018, 1062 volunteers provided 16,920 hours of service to people in need in our community, and CSS served more than 15,000 clients through 8 programs.** Every program plays a role in our goal of ending homelessness one family at a time.



Programs of Catholic Social Services

Brother Francis Shelter, established in 1982, provides temporary, emergency shelter for men and women, an evening meal, shower and laundry facilities, access to a clothing room, a medical respite program and clinic, case management, job readiness, and referrals for employment, permanent housing, mental health issues, and treatment options for alcohol and substance abuse. During **FY 2018**, Brother Francis Shelter provided **82,414** nights of stay and served **58,521** dinners to **2,600** men and women without a home. Among the **218** guests using comprehensive case management services, **46%** moved into permanent housing.

Charlie Elder House, established in 2001, helps homeless, troubled teenage boys learn to live independently, achieve academic success, maintain positive relationships, and contribute to the community. The home provides a therapeutic environment, case management, and counseling services in cooperation with Denali Family Services. During **FY 2018**, **7** boys were provided a home and **90%** of the youth were actively involved in a community-based volunteer or academic activity.

Clare House, established in 1983, offers 24-hour emergency shelter and progressive housing for women with children and expectant mothers. They are provided basic needs, including food, clothing, and safe shelter. Case managers work closely to connect families to appropriate treatments, services, and resources so they can move out of homelessness and into secure, permanent housing. During **FY 2018**, Clare House provided **19,806** nights of stay to **298** women and children without a home. All **315** school-aged kids were linked to Child in Transition services.

Family Disability Services (FDS), established in 1981, provides respite services and skills training for people who experience developmental disabilities and offers their families a support system and much-needed break. Trained providers work with consumers in their homes and in the community. During **FY 2018**, FDS served **95** consumers, providing **37,386** hours of direct-care services. Through a survey, **100%** of families reported being satisfied with the services by their direct care provider. FDS is the only program in Anchorage that provides family-directed respite, giving families the choice of who cares for their child.

Homeless Family Services (HFS), established in 2008, provides case management to veterans, individuals, and families living in shelters and unsheltered families with children — from securing emergency housing when shelters are full to connecting individuals and families to the resources necessary to secure a home. During **FY 2018**, **901** individuals worked with our case workers. **93%** of respondents who found permanent housing through HFS remained housed after **6** months.

Pregnancy Support & Adoption Services (PSAS), established in 1967, provides birth-options counseling, advocacy, support, and referrals for pregnant women and birth parents. PSAS is a licensed child placement agency, serving adoptive parents and adoptees through child placement services, education, training workshops, home studies, case management, and family support. During **FY 2018**, PSAS served **1,889** individuals, provided **422** adoption home studies for children waiting in foster care, and placed **3** infants into loving families. Through a survey, **99%** said the services made a positive impact on their lives.

Refugee Assistance & Immigration Services (RAIS), established in 1987, provides a bridge for refugees (those who fled their countries of origin due to the tragedies of persecution and war) from their former lives to their new ones in the U.S. RAIS assists refugees in obtaining financially sustainable lifestyles in which the family's basic needs are met long-term. RAIS offers bilingual and bicultural services, including case management, life-skills orientation, and job-readiness classes for the first 5 years in the U.S. During **FY 2018**, RAIS resettled **32** new arrivals. **91%** of employable adults were gainfully employed, and **96%** retained their employment for more than **3** months. By the end of their first year in Alaska, **76%** of families served no longer relied on public assistance.

St. Francis House Food Pantry, established in 1962, provides an emergency 2-3 day supply of food to those in need once a month. During **FY 2018**, there were **18,027** shopping appointments. **9,629** clients brought **648,066** pounds of food home to their families, and **98%** said they had a healthier diet because of Saint Francis House. In response to the demand for food, volunteers worked **5,108** hours.

Catholic Social Services (CSS), accredited by the National Council on Accreditation, is one of the largest social service agencies in Alaska. CSS was incorporated in 1966 as a 501(c)(3) non-profit corporation with the mission to serve the poor, strengthen individuals and families, and advocate for a just community.

CSS is the social service arm of the Archdiocese of Anchorage, serving, engaging, and employing people of all faiths.



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