



SERVING ALASKANS  
FOR **50** YEARS

ANNUAL REPORT FISCAL YEAR 2016

2016

2006

2001

1996

1991

1986

1981

1976

1971

1966





## CATHOLIC SOCIAL SERVICES' MISSION

- » Compassionately serve the poor and those in need
- » Strengthen individuals and families
- » Advocate for social justice



*Dear Supporter,*

Thank you for the part you've played in building Catholic Social Services and our 8 multi-faceted programs to the resources they are today. We will continue to build upon the successes of the first 50 years as we look to continue serving Alaskans for the next 50 years and beyond.

Anchorage is a community of people, many of whom have built strong connections in their community through friends and family. Not all are so blessed however, and Catholic Social Services is a safety net and system of support for those in need at some of the most difficult times in their lives.

Last year, Catholic Social Services helped over 90,000 people. We provided shelter, meals, employment assistance and medical care to those experiencing homelessness; we provided nutritious food to children and their families struggling in poverty; we helped refugees adjust to life in Alaska; and we served and supported people experiencing disabilities.

Catholic Social Services has involved thousands of staff, volunteers, donors and supporters over the last 50 years. Without the level of commitment from this network of support, our agency would not be able to reach the vast majority of clients we serve today. Thank you for supporting Catholic Social Services and changing the lives of Alaskans, one family at a time.

Sincerely,

**Lisa Aquino**  
Executive Director



**Michael Fredericks**  
Board of Trustees Chair



## Your Impact

Jessie came to Brother Francis Shelter after his wife was struck by a car. After her death Jessie lost his home. An Army veteran on a fixed income, he couldn't afford rent and did not depend on family for support after his tragedy. His finances already took a hit months before to support his 8-year-old granddaughter's open-heart surgery.

"I'm in my 60s and I've already lived some, so I'd rather see her enjoying herself," Jessie says.

Alaska is the fastest growing state with people aged 65 and older. All of our programs at Catholic Social Services are feeling the impact of our aging population—including St. Francis House Food Pantry.

More than 800 families that seek food at St. Francis House are headed by a senior, and thousands more include someone aged 65 or older like Jessie.

**Through your generosity we distribute 375 tons of food to hungry Alaskans every year.**







**462** PEOPLE EXPERIENCING  
HOMELESSNESS WITHIN A YEAR WERE  
**PERMANENTLY HOUSED\***



**1,149** VOLUNTEERS **40,465** HOURS OF SERVICE

SERVING **90,000** CLIENTS

THROUGH **8** PROGRAMS



506 WOMEN & CHILDREN  
STAYED AT CLARE HOUSE  
**94%** REPORTED FEELING  
SAFE & COMFORTABLE



ON ANY GIVEN NIGHT OVER  
**300 MEN & WOMEN** RECEIVE A  
WARM MEAL & SAFE SHELTER AT  
**BROTHER FRANCIS SHELTER**

Jessie utilizes St. Francis House Food Pantry to help make ends meet. The pantry allows him to have a variety of healthy foods and pay his bills at the same time, all of which is possible through the support of tireless volunteers and invaluable donations of food and financial gifts.

The volunteers and supporters of the food pantry have provided millions of hours of support since 1962, when it first served families out of a small house on 3rd Avenue in Downtown Anchorage.

As a veteran, Jessie saw the generous support of the Anchorage community when he found a place to call home. Many supporters of our veterans through Homeless Family Services help our clients with the necessities of home we take for granted, like furniture, household items and cleaning supplies.

Over the past year, you have helped Catholic Social Services house 97 veteran families—more than one-third of those households include children.

All CSS programs undergo rigorous Continuous Quality Improvement and clients are surveyed repeatedly throughout the time they use our services.

\*Dates range from April 2016 to April 2017

\*\*HFS connected 1,238 people experiencing homelessness.



WELCOMED **111** REFUGEES  
**92%** OF REFUGEES  
RETAINED INITIAL  
• **EMPLOYMENT** •  
AFTER THREE MONTHS

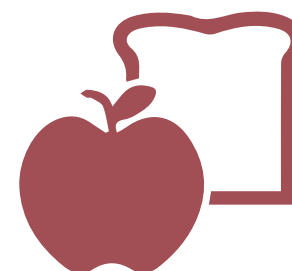
We are working hard with community partners to ensure no one like Jessie who has served our country is experiencing homelessness.

Jessie is simply a man who came upon hard times, experienced tragedy, and lost what was dear to him. Homelessness can become a reality for anyone in our community at any time.

Our mission at Catholic Social Services is to serve the most vulnerable in our community, and for the past 50 years we've strived to reach out to those in greatest need. Safe housing is one of the most basic needs of all people.

In 2016, Catholic Social Services set out to find housing for 10 percent of our clients experiencing homelessness within a year. We exceeded that goal and permanently housed 462 people in our community. These families now have a place to call home.

Together with your support, Catholic Social Services can work towards ending homelessness in Anchorage. We are grateful for your partnership. ■



**378 TONS**  
**OF FOOD**

WERE DISTRIBUTED AND **94%**  
OF CLIENTS PAID A BILL THAT  
WOULD OTHERWISE GONE UNPAID



**96% OF FAMILIES**  
connected to vital services  
**REMAINED IN**  
**PERMANENT HOUSING**  
after 6 months through  
Homeless Family Services\*\*

**113 FAMILIES**  
**RECEIVED RESPITE CARE**



100% OF THE FAMILIES SURVEYED  
were satisfied by our service to them



**PREGNANCY SUPPORT**  
**& ADOPTION SERVICES**  
PLACED SEVEN INFANTS  
INTO LOVING FAMILIES



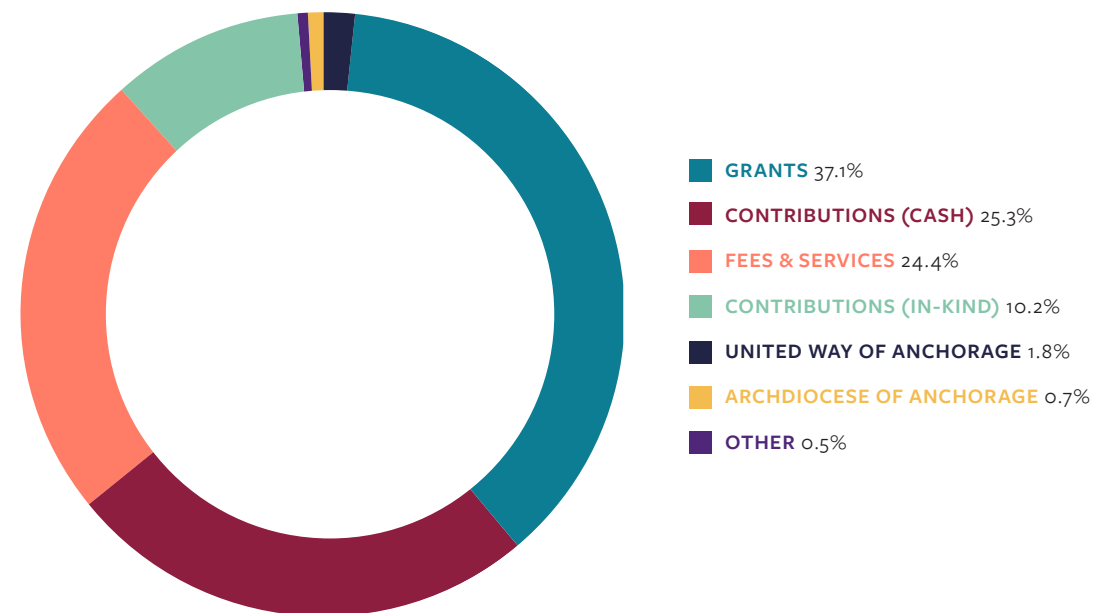
# CATHOLIC SOCIAL SERVICES Annual Financial Report

**REVENUES** \$10,784,489

**EXPENSES** \$10,079,488

## SOURCES OF FUNDS

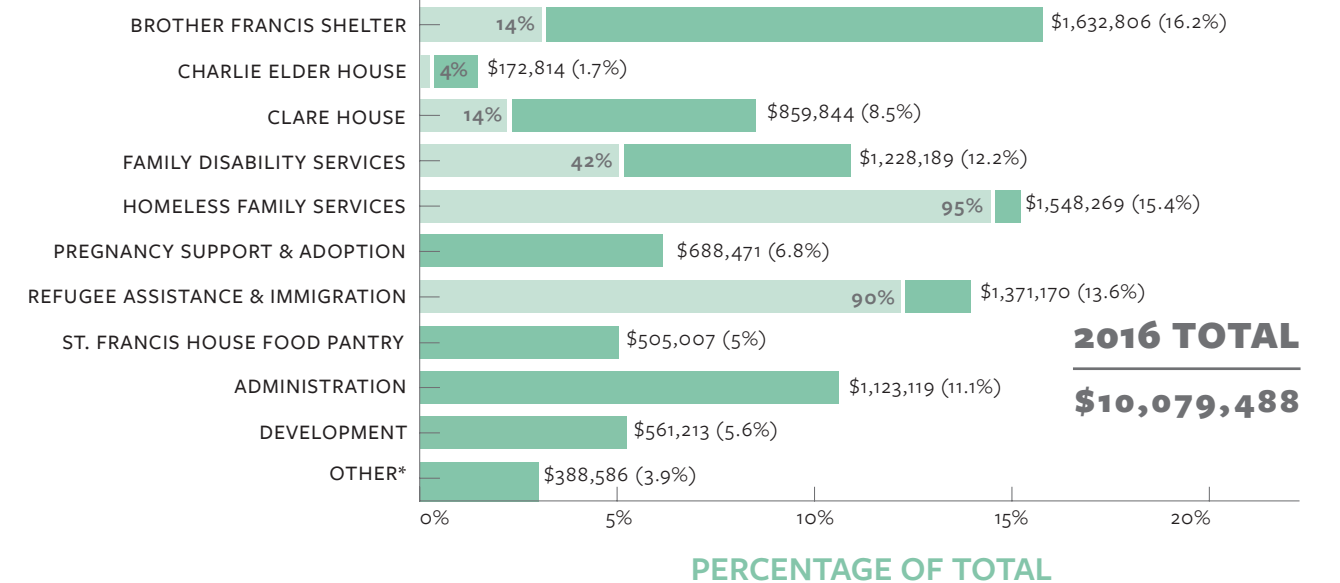
Sources of Funds	FYTD Amount	Percentage of Total
\$3,997,741	Grants	37.1%
2,725,436	Contributions (Cash)	25.3%
2,636,978	Fees & Services	24.4%
1,103,769	Contributions (In-Kind)	10.2%
50,815	Other	0.5%
194,750	United Way of Anchorage	1.8%
75,000	Archdiocese of Anchorage	0.7%
<b>\$10,784,489</b>	<b>2016 Total</b>	<b>100.0%</b>



**NOTE:** In-Kind Contributions are reported as described and valued by their donor.

## FISCAL YEAR: JULY 2015–JUNE 2016

### USE OF FUNDS (PROGRAM)

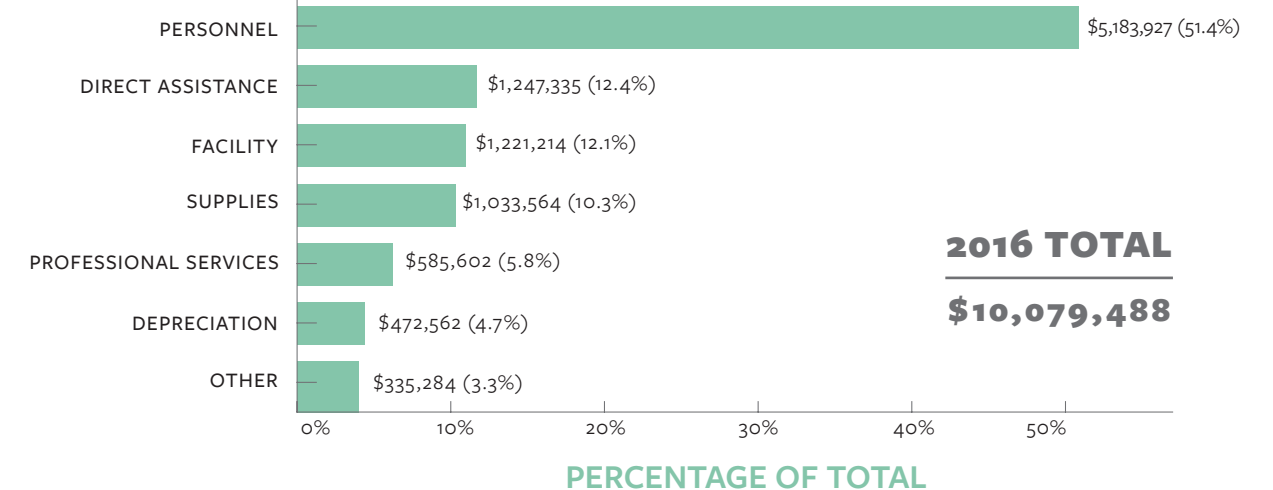


PERCENTAGE OF TOTAL

PERCENTAGE OF GOVERNMENT GRANTS PERCENTAGE OF FUNDS FROM COMMUNITY

\*OTHER IS CATHOLIC SOCIAL SERVICES CENTER AND HOUSING

### USE OF FUNDS (ACTIVITY)





# ***In Memorial and Thank you...***

**Catholic Social Services recognizes our community supporters who have passed and a generous donation was made in their honor.**

**James Babb**  
**Wilma Beard**  
**Gregory Bill**  
**Catherine Carufel**  
**Barbara Corona**  
**Marguerite Durk**  
**Jan Heier**  
**John Hughes**  
**Agnes Klaasen**  
**Timothy Lynch**  
**Albert Maffei**  
**Winifred Murphy**  
**Gloria Jean Palmer**  
**Iolene Rathbun**  
**Jane Schlosser**  
**Betty Stokes**  
**Archbishop Francis**  
**Thomas Hurley**

**To our very generous corporate and foundation donors:**

Alaska Airlines  
Alaska Foot and Ankle Specialists  
Alaska National Insurance Co.  
Alaska Premier Dental Group  
Bishop's Attic No. 2  
BP  
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Continental Auto Group  
Cook Inlet Housing Authority  
Costco  
Dimond Alumni Foundation Association  
Dimond Vision Clinic  
Holy Cross Parish  
Holy Family Cathedral  
Hotel Captain Cook  
Knights of Columbus

Law Offices of Marc June  
Marie's Beauty Salon & Supply  
MRD, Inc  
New Sagaya  
Partusch Plumbing & Heating  
Petro 49  
Pettit Properties  
Providence Health & Services  
Rasmuson Foundation  
Seattle Foundation  
Shoreside Petroleum, Inc.  
St. Anthony's Parish  
St. Elizabeth Ann Seton Parish  
St. Patrick's Parish  
Subaru of America  
The Carr Foundation, Inc.  
The Catholic Foundation of Alaska  
United Way of Anchorage  
Walmart Foundation  
Wells Fargo Bank Alaska

*...and the very generous anonymous donors who give*



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