



CSS Facts

Fiscal Year 2009
July 2008 – June 2009
*Providing Help
Creating Hope*

Catholic Social Services served 18,917 clients through its 9 programs in fiscal year 2009. An additional 11,533 clients were served through 3 collaborative community projects, H.U.G.S.S. (Helping Us Give School Supplies) & Coats for Kids, Anchorage Thanksgiving Blessing and GIFT Holiday Outreach.

Catholic Social Services (CSS), accredited by the National Council on Accreditation, is one of the largest social service agencies in Alaska. CSS was incorporated in 1966 as a 501(c)(3) non-profit corporation with the mission to serve the poor, strengthen individuals and families and advocate for a just community.

CSS operates 9 multi-faceted programs including two emergency shelters, two homes for teens, a food pantry, supportive housing, an adoption and pregnancy support program, services for individuals with disabilities, and a refugee resettlement & immigration program. CSS is the social service arm of the Archdiocese of Anchorage serving, engaging and employing people of all faiths. During FY 2009, 1,118 volunteers provided 22,778 hours of service to help those in need.



"I have come that they may have life and have it to the full." John 10:10

CSS Programs

Beyond Shelter is a collaborative project to assist unsheltered families with children — from securing emergency housing when shelters are full to connecting homeless families to the resources necessary to secure a place to call home. The program also offers supportive housing consisting of four furnished units located in Government Hill. The housing program serves formerly homeless families with disabilities. During FY 2009:

- 2,085 clients (417 families) were served in the Beyond Shelter program.

Brother Francis Shelter provides temporary, emergency shelter for men and women, an evening meal, and use of shower and laundry facilities, case management services, advocacy, job readiness, and referrals for employment, permanent housing, mental health issues, and treatment options for alcohol and substance abuse. During FY 2009:

- Brother Francis Shelter provided 68,343 nights of stay and served 55,409 meals to 3,161 homeless men and women. The average number of guests per day was 202.
- 95.3% of shelter guests surveyed reported that they felt welcomed and treated with respect.

Clare House provides temporary, emergency 24-hour shelter for women with children and expectant mothers. Residents receive daily meals and referrals for child care, substance abuse/mental health, affordable permanent housing, employment and continuing educational opportunities. Case management services are an integral part of the program to help women in their transition from homelessness to independent living. During FY 2009:

- 468 women with children and expectant mothers utilized 14,794 bed nights at Clare House.
- 88.7% of adult residents met with a case manager to develop a service plan within the first 3 days of their stay.

Pregnancy Support & Adoption Services is a licensed child placement agency serving pregnant women, birth parents, adoptive parents and adoptees through child placement, education, counseling, and continued family support. The Permanent Families grant allows a partnership between Office of Children's Services and CSS to provide home studies for potential adoptive families for children who have been removed due to abuse and/or neglect. The Baby Boutique offers free maternity wear, diapers and baby clothing to expectant and new mothers in need. During FY 2009:

- 1,368 people utilized the services of the program throughout the state of Alaska.
- 279 adoption home studies were completed for 390 children ready to be adopted.
- 446 women (and men) were provided pregnancy support services and/or material support.

Refugee Assistance & Immigration Services (RAIS) provides a bridge for refugees (individuals who have had to flee their countries of origin due to the tragedies of persecution and war) from their former life experiences to the new skills required for success in the United States. The program assists clients in obtaining a lifestyle that has sustainable financial support and in which the family's basic needs are fully met on a long-term basis. RAIS offers a wide range of bilingual and bicultural services including case management, life skills orientation and job readiness classes. During FY 2009:

- 1,064 refugee and asylee clients throughout Alaska were served. Of the 512 new enrollees, 114 arrived in Alaska directly from their country of origin, and another 398 came to Alaska via another state within their first 5 years in the US.
- Of those who came directly to Alaska, RAIS assisted 91% of adult clients in obtaining employment within 6 months of arrival in the US.

Special Needs Services provides care for individuals who experience developmental disabilities and offers a support system for their families. Trained providers care for clients in the consumers' home or out in the community. During FY 2009:

- Special Needs Services served 163 consumers, providing 38,039 hours of direct care services.
- 96.5% of caregivers surveyed reported a greater sense of stress relief due to receiving respite services.

St. Francis House provides a 2-day emergency supply of food and limited financial assistance to those in need. During FY 2009, 10,589 unduplicated and 30,122 duplicated clients (9,210 families) received services.

- The St. Francis House food pantry distributed 326,080 pounds of food and approximately 135 families (441 individuals) were provided financial assistance to prevent homelessness and/or to prevent utility shut-offs.
- St. Francis House is tremendously grateful to all the volunteers who donated 4,337 hours of service to help feed the hungry.

Teen Homes – Charlie Elder House & McAuley Manor help homeless, troubled teenage boys and girls learn to live independently, achieve academic success, maintain positive relationships, and contribute to the community. Both homes provide a therapeutic environment, case management services and counseling services in cooperation with Alaska Children's Services. During FY 2009:

- 19 teens were provided a home at Charlie Elder House & McAuley Manor.

Collaborative Community Projects:

The **H.U.G.S.S. (Helping Us Give School Supplies) and Coats for Kids** project is a partnership between Catholic Social Services, The Salvation Army and Lutheran Social Services providing school supplies and coats to children. In FY 2009, 4,607 children from low-income families were better prepared for school.

The CSS & St. Patrick's Parish **Thanksgiving Blessing Project** provided a traditional Thanksgiving meal to 533 low-income families in November 2008. This is part of a community-wide faith-based project.

GIFT Holiday Outreach is a collaboration of community nonprofit agencies, churches, clubs, local businesses and government agencies working together to serve families in need during the holidays. The GIFT site CSS managed served 4,794 individuals in December 2008.

